



ST. LOUIS' ORIGINAL
SEARCH ENGINE®

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TO: All Proposals
FROM: Lawrence Pruitt
DATE: August 23, 2024
SUBJECT: RFP Addendum No. 1
BID#: 24-999300
DATE ISSUED: August 23, 2024
THE PROJECT: EDR and MDR Services

INTENT

This addendum is issued to provide a modification/addition to bid plans and/or specifications.

MODIFICATION / ADDITIONS

1. Please confirm current EDR technology. Is it owned by SLPL or included with your current MDR provider?

SentinelOne. It is bundled with the current MDR.

2. Do you currently utilize a SIEM? If so, which one?

No.

3. It appears that the MDR RFP has been released each of the last few years. However, the RFP asks for pricing for 1, 2 and 3 years. Is the intention to sign a multiyear agreement this year?

We would like to have the option of a multiyear agreement, with the decision dependent upon the responses received.

4. Whether the submission is accepted by Email? If yes, then should the signatures be manually signed or email submission will accept digital signatures?

Yes, the submission will be accepted by email. Digital signatures will be accepted.

5. What was annual spend for the previous year on this Project? If this is a new Contract, What is the annual Budget for this?

The Library has sufficient funds available for this project. The annual budget will be based on the winning proposer's pricing.

6. Are you open to a hybrid delivery model with a mix of offshore and onshore resources?

No

7. Once selected, do we need to work completely onsite? Can we operate remotely?

Onsite work is not necessary. Remote operations are acceptable.

Mission Statement

The St. Louis Public Library will provide learning resources and information services that support and improve individual, family, and community life.

8. Whether companies from Outside USA can apply for this? (like, from India or Canada)

No

9. Whether we need to come over there for meetings?

No

10. Can we perform the tasks (related to RFP) outside USA? (like, from India or Canada)

No

11. Can we submit the proposals via email?

Yes, please send proposals to bids@slpl.org.

12. The RFP mentions 725 endpoints. Can you provide a quantity by location for each of the following that totals the 725 Endpoints?

The library is not able to respond to specific environment details that may compromise the security of our systems.

13. Is there an on prem hypervisor at each location? If no which, if any, locations have a hypervisor? Are y they physical or virtual? What is used for each hypervisor:

The library is not able to respond to specific environment details that may compromise the security of our systems.

14. Does your organization use RMM (Remote Monitoring and Management)? If so, which solution(s) are used?

The library is not able to respond to specific environment details that may compromise the security of our systems.

I have read and understand the preceding addendum and said changes are reflected in my proposal. The vendor signed addendum should be included with your response packet.

COMPANY NAME

VENDOR'S SIGNATURE

TITLE

DATE