

TO: All Proposers  
FROM: Rita Kirkland  
DATE: February 1, 2022  
SUBJECT: Proposal Addendum No. 1  
BID# 22-990450  
DATE ISSUED: February 1, 2022  
THE PROJECT: Multi-Factor Authentication System (MFA) for St. Louis Public Library's Network

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## INTENT

This addendum is issued to provide a modification/addition to proposal plans and/or specifications.

## MODIFICATION / ADDITIONS

As it pertains to the following questions:

- Provide a Multi-factor Authentication (MFA) solution for the St Louis Public Library's network.

1. Are you looking for a physical or virtual appliance? What capacity would you like the initial instance to be able to support? Do you want the initial deployment to be licensed for 500 users?

**- We are looking for a virtual appliance with unlimited vCPU; the initial deployment should be 500 users.**

- The solution should serve as an additional layer of security against unauthorized access or cyberattacks.

- The solution should support mobile and physical token authentication standards.

2. How many mobile tokens should we quote? - **500 Mobile tokens**

3. How many physical tokens should we quote? - **500 Physical tokens**

- The product must support up to 500 users, with ease of expansion above this number.

4. If the initial instance supports 500, what capacity would you like the platform to be able to grow to? - **600 users max**

5. Do you require any services to deploy? - **Yes, training and onboarding services**

6. We can offer subscriptions and support in 1, 3 and 5 year increments. How would you like this quoted?

**- Initially we would like a 1 year support subscription**

7. Revised Scope of Work.

## **SCOPE OF WORK**

### **ST. LOUIS PUBLIC SPECIFICATIONS:**

- **Next generation endpoint detection and response (EDR) solution that delivers the following:**
  - **Real time visibility, analysis, protection and remediation for endpoints.**
  - **Automatically defuse and block threats**
  - **Proactively reduces the attack surface, attack surface risk mitigation.**
  - **Prevents malware infection**
  - **Detects and defuses potential threats in real time.**
  - **Automates response and remediation procedures with customizable playbooks.**
  - **Discover and control rogue devices**
  - **Discover and mitigate system an application vulnerabilities**
  - **Protect disconnected endpoints with offline protection**
- **Provide a Multi-factor Authentication (MFA) solution for the St Louis Public Library's network.**
- **The solution should serve as an additional layer of security against unauthorized access or cyberattacks.**
- **The solution should support mobile and physical token authentication standards.**
- **The product must support up to 500 users, with ease of expansion above this number**

### **ADDITIONAL INFORMATION:**

**There may be other factors that come up in the evaluation process; these will be communicated to ALL vendors for reply**

### **EVALUATION CRITERIA:**

- **Cost 40%**
- **Scope of work 20%**
- **Support mechanisms 20%**
- **Previous experience 20% (In providing for an organization of similar size to ours)**

### **LOCATION(S) SUPPORTED:**

- **System-wide**

I have read and understand the preceding addendum and said changes are reflected in my proposal. The vendor signed addendum should be included with your response packet.

COMPANY:

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VENDOR'S SIGNATURE:

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TITLE:

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(Date)